

From: [Information Officer](#)
To: [Communications;](#)
CC:
Subject: FW: Re: Hastings Borough Council Request for Information Ref: 11/424
Date: Friday, September 23, 2011 10:44:29 AM
Attachments:

Start of Request for Information

What is the Local Authorities Policy & Practice on recording of meetings with the LA by service users especially in social services matters under the children act 1989 (IE Recordings by parents or children or those that might act for or assist them) ie in any form of recording including where there are legal proceedings as follows:

A. What is the official policy and actual practice regarding parents who wish to or who do audio or video or photographic record meetings either with or without (ie covertly) the LA's knowledge:

1. In Parents/Children's Homes
2. In social services premises
3. In LA Third Party contractors premises such as contact centres.
4. Does the LA have any contracts that allow or forbid such recordings with or without (ie covertly) the knowledge:.
5. Does the LA engage with third parties that provide service that allow or forbid with or without (ie covertly) the knowledge:

And

B. What is the LA's policy and practice regarding such recordings by service users.

1. Does it forbid or discourage such and how
2. Allow and encourage such and how
3. How does it inform on such policies as in 1 or 2 above prior to

or during a meeting and how

4. If it is realised that such recording is or has taken place what is the LA's policy and practice regarding its response.

5. Does the LA have any sanctions policy or framework either under contract as in A 4. above or otherwise where such recordings have taken place by service users:

5. Does the LA LA engage with third parties that provide services especially such as contact centers for children as in A. 5. above have any sanctions policy or framework where such recordings have taken place by service users:

Social Services in the Hastings area is dealt with by East Sussex County Council, please visit their website for further information www.eastsussex.gov.uk

[End of Request for Information](#)