

The ASB Case Review – when and how to use it

The Safer Hastings Partnership, which includes the police, the council and registered housing providers, works together to tackle antisocial behaviour and hate incidents.

This form explains what you can do if you believe that action has not been taken to tackle antisocial behaviour or hate incidents you have reported.

The ASB Case Review is a process you can use to ask agencies to review their response to antisocial behaviour or hate incidents you have reported.

You can use the ASB Case Review if you have reported three separate incidents within the past six months to the police, the council, or your housing provider. You can activate the Review process on behalf of someone else if you have their written consent.

You will need to fill out a form detailing the case – available at www.hastings.gov.uk/asb-case-review. You can also request a paper version of the form to be sent you by calling 01424 451066.

The ASB Case Review is designed to ensure that there is a review where cases have been reported. It is not a complaints procedure.

If your case meets these criteria, you will be notified within three working days. Your case will be reviewed, and recommendations may be made as to how the case can progress. This will be reported to you within ten working days.



The ASB Case Review Request Form

You can submit an ASB Case Review request form if you have reported three separate antisocial behaviour or hate incidents in the last six months.

Your contact details	
Name	
Address	
Housing provider	
Postcode	
Telephone	
Mobile	
Email	
Preferred method of contact	Telephone <input type="checkbox"/> Mobile <input type="checkbox"/> Email <input type="checkbox"/>

Incident details

Incident One	
Date	
What happened?	
Where did it take place?	
How has it affected you?	
Who did you report it to?	
Were you given a reference number? If yes, what is it?	
What response did you get to this first report?	

Incident Two	
Date	
What happened?	

Where did it take place?	
How has it affected you?	
Who did you report it to?	
Were you given a reference number? If yes, what is it?	
What response did you get to this second report?	
Incident Three	
Date	
What happened?	
Where did it take place?	
How has it affected you?	
Who did you report it to?	
Were you given a reference number? If yes, what is it?	
What response did you get to this third report?	

Additional Information

Please use this space below to provide any additional information you feel relevant.

Please mark the envelope or email “URGENT” and return to:

Community Safety Manager
Environment & Place
Hastings Borough Council
Muriel Matters House
Breeds Place
Hastings TN34 3UY

Or email: communitytrigger@hastings.gov.uk