

The Community Trigger – when and how to use it

The Safer Hastings Partnership, which includes the police, the council and registered housing providers, works together to tackle anti-social behaviour and hate incidents.

This leaflet explains what you can do if you believe that action has not been taken to tackle anti-social behaviour or hate incidents you have reported.

The Community Trigger is a process you can use to ask agencies to review their response to anti-social behaviour or hate incidents you have reported.

You can use the Community Trigger if you have reported three separate incidents within the past six months to the police, the council or your housing provider. You can activate the Community Trigger on behalf of someone else if you have their written consent.

You will need to fill out a form detailing the case – available at www.hastings.gov.uk/communitytrigger. You can also request a paper version of the form to be sent you by calling **01424 451066**.

The Community Trigger is designed to ensure that there is a review where cases have been reported. It is not a complaints procedure.

If your case meets these criteria you will be notified within three working days. Your case will be reviewed and recommendations may be made as to how the case can progress. This will be reported to you within ten working days.



The Community Trigger Request Form

You can submit a Community Trigger request using this form if you have reported three separate anti-social behaviour or hate incidents in the last six months.

Your contact details	
Name	
Address	
Housing provider	
Postcode	
Telephone	
Mobile	
Email	
Preferred method of contact	Telephone <input type="checkbox"/> Mobile <input type="checkbox"/> Email <input type="checkbox"/>

Incident details

Incident One	
Date	
What happened?	
Where did it take place?	
How has it affected you?	
Who did you report it to?	
Where you given a reference number? If yes, what is it?	
What response did you get to this first report?	

Incident Two

Date	
What happened?	
Where did it take place?	
How has it affected you?	
Who did you report it to?	
Where you given a reference number? If yes, what is it?	
What response did you get to this second report?	

Incident Three

Date	
What happened?	
Where did it take place?	
How has it affected you?	
Who did you report it to?	
Where you given a reference number? If yes, what is it?	
What response did you get to this third report?	

Additional Information

Please use this space below to provide any additional information you feel relevant.

Please return your completed form to:

Head of Environmental Services
Aquila House
Breeds Place
Hastings
TN34 3UY
01424 451066
communitytrigger@hastings.gov.uk